

WARRANTY CONDITIONS

OF MTD PRODUCTS LIMITED,
97 Kent Ave, Kitchener ON, N2G 3R2

WARRANTY CONDITIONS

§ 1 Application area, Validity as of 01 November 2017

- 1.1. This manufacturer's warranty of MTD Products Limited (hereinafter: "MTD") applies exclusively to new units of the Cub Cadet brand for non-commercial/professional use (hereinafter: "Product") subject to the terms and conditions stated in this manufacturer's warranty.
- 1.2. Claims based on this manufacturer's warranty can be made only by the owners of the products stated in Paragraph 1 (hereinafter: "End Customers") who have acquired the Product on 01 November 2017 or later.

§ 2 Duration of the manufacturer's warranty

- 2.1. This manufacturer's warranty is valid for a period of three (3) years commencing on the day of the Product is sold to the End Customer, unless otherwise specified in this § 2. An extension of this period is only permitted by conclusion of a specific follow-up-guarantee with an authorized Cub Cadet partner in the country the Product was sold; the terms of this manufacturer's warranty do not apply to the follow-up-guarantee.
- 2.2. For robotic lawn mowers, the duration of this manufacturer's warranty is two (2) years and for the batteries plugged in the robotic lawn mowers one (1) year, each commencing on the day the Product is sold to the End Customer.
- 2.3. For robotic lawn mowers, one (1) additional year of this manufacturer's warranty will be obtained by registering the product [here](#). This does not apply to the batteries or wearing parts listed in **Enclosure 1**.
- 2.4. For spare parts and accessories, the duration of this manufacturer's warranty is six (6) months commencing on the day the spare part respectively the accessory is sold to the End Customer.
- 2.5. The wearing parts listed in **Enclosure 1** are fundamentally exempt from this manufacturer's warranty.
- 2.6. For batteries, the duration of this manufacturer's warranty is one (1) year, for replacement batteries/Li ion batteries, the duration of this manufacturer's warranty is two (2) years commencing on the day the Product is sold to the End Customer.

§ 3 Existence of a defect

- 3.1. MTD is liable according to this manufacturer's warranty for all defects of the Product, provided this defect already existed with the passing of risk of the Product from the seller to the End Customer.
- 3.2. If the Product is damaged due to
 - 3.2.1. improper and unsuitable use,
 - 3.2.2. non-observance of the instructions for use,

- 3.2.3.** incorrect installation and/or start-up by the End Customer,
- 3.2.4.** incorrect or negligent handling.
- 3.2.5.** improper modifications or repairs and/or not authorised by MTD carried out by the End Customer or third parties,
- 3.2.6.** non-observance of the maintenance intervals stipulated for the Product (at least 1 x a year) or performance of maintenance by unauthorised persons,

MTD is not liable. This also applies to defects which have only an insignificant effect on the value or the suitability of a Product and also to natural wear when the Product is used as intended.

§ 4 Claims for defects

- 4.1.** If a Product, which is covered by this manufacturer's warranty, is defective according to § 3, the End Customer is entitled vis-à-vis MTD only to make a claim whereby the Product is repaired or replaced based on this manufacturer's warranty. MTD can decide at its own discretion whether MTD will repair the defective Product or supply the End Customer with a new Product which is essentially equivalent to the defective Product.
- 4.2.** The End Customer cannot make any claims on the basis of this manufacturer's warranty over and beyond Paragraph 1, in particular any claims for damages or compensation, or withdraw from the purchase contract with his seller or demand a reduction in the purchase price. This does not apply in the event of liability according to the product liability law, in cases of wilful intent, gross negligence, for reason of injury to life, body or health, in cases of fraudulent concealment of a defect or violation of a quality guarantee.
- 4.3.** There is no claim for updating the software of lawn robots.

§ 5 Assertion of claims

Claims based on this manufacturer's warranty must be asserted in writing vis-à-vis MTD or a service workshop authorised by MTD. To legitimate the claim, the original sales receipt must be submitted.

§ 6 Other

- 6.1.** This manufacturer's warranty is subject to the law of Canada.

WARRANTY CONDITIONS FOR WEARING PARTS

ENCLOSURE 1 RE THE MANUFACTURER'S WARRANTY

- 1.** Parts which cut, chop, split, move or convey substances and materials
- 2.** Power transmission elements
- 3.** Bearings
- 4.** Electrical components such as light bulbs and indicator lights
- 5.** Pneumatic tires
- 6.** Runners of robotic lawn mowers
- 7.** Tires of robotic lawn mowers
- 8.** Coatings inside equipment and inside collecting tanks
- 9.** Motors
 - 9.1.** All parts exposed to exhaust gases
 - 9.2.** Starter
 - 9.3.** All types of filters
 - 9.4.** Spark plugs and spark-plug terminals
- 10.** Other
 - 10.1.** Screw-fittings
 - 10.2.** Brush bristles
 - 10.3.** Rubber lips